

E&E Special Products

Terms and Conditions of Sale



E&E Quality Policy

E&E manufactures and supplies only quality products. If for some reason you have a problem with one of our items, please call us.

Application Assistance

E&E maintains a complete engineering and technical service department to work with customers. Please feel free to call upon their knowledge and experience to help you..or fill in the attached postcard to have a factory salesman, in your area, call upon you.

Engineering Changes

Product improvement is a continuing evolution at E&E, and specifications and engineering data are subject to change. If information is critical to your design, it is suggested that you contact the E&E Engineering Department to determine current information.

Return Of Product

Authority for return of product, whether under warranty or otherwise, must be obtained from E&E. Such authority shall be granted for each reasonable request. Unless such authority has been granted, shipment will be refused. All product returned should include reference to all pertinent order information including order number and part number. Cost for placing product in a salable condition will be charged to Buyer. Only product which has been invoiced to the Purchaser within one (1) year of his request for return of same, will be considered for return. Product accepted for return is subject to a re-stocking charge of 20% of the billing invoice, plus all transportation charges incurred by E&E .

Cancellation And Termination

Any order placed with E&E can be cancelled by the Buyer only upon payment of reasonable cancellation charges which shall take into account expenses already incurred, and commitments made, by E&E.

Payment Terms

Terms to customers of satisfactory credit are Net 30 Days from date of invoice. To avoid delay in filling orders, Purchasers without previous experience with E&E should include credit information or references with their first order, or remit cash.

Shipping Terms

All accounts will be F.O.B. Shipping Point and shipped lowest cost transportation, as determined by E&E.

Damage Claims

All claims for breakage and damage, whether concealed or obvious, must be made to the Carrier by the Buyer as soon as possible after receipt of the shipment. E&E will be glad to render the Buyer reasonable assistance in the securing of adjustment for such damage claims.

Price Change

Prices shown in any E&E literature are subject to change without notice and are not to be construed as a definite quotation or offer to sell by E&E. Such literature is maintained only as a source of general information; and any prices shown therein are subject to confirmation with a specific purchase.

Taxes

The Buyer shall pay or reimburse Seller for all sales, use, excise or similar taxes.

Warranty

Seller warrants products manufactured by it to be free from defects in materials and workmanship for a period of one (1) year from date of shipment to Purchaser. If, within this period, any such products shall be proved to Seller's reasonable satisfaction, to be so defective, they shall be repaired or replaced at Seller's option. This warranty shall not apply to (A) products not manufactured by Seller, (B) products which have been repaired or altered by other than the Seller so as, in its judgement, to affect same adversely, (C) products which have been subjected to negligence, accident or damage by circumstances beyond Seller's control, or to improper installation or storage, or to other than normal use with respect to products not manufactured by Seller. Warranties do not cover reimbursement for transportation, removal, installation, or other expenses which may be incurred in connection with repair or replacement.

Standards

For years, E&E Special Products has produced a wide range of both standard and custom accessories to complement a host of J.I.C. and industry Standard cylinders. If you use cylinders, regardless of their origin, chances are you will have to attach them to a driven member.

E&E offers a variety of off-the-shelf components to accomplish this..and more. The following are our standard accessories and attachments. Should you require custom designed accessories, we can make or modify them to your specifications:

Cylinder Clevis

- ☐ Switch Brackets
- ☐ Adjustable Brackets
- ☐ Couplers & Adapters
- ☐ Switch Dogs & Rods

Specials

E&E will make to order or modify any item which is similar to our standard component parts. Prints or sketches must be furnished with a request for quote.

How To Order

Please list the part number (item code) and the quantity of the items required. No other description is necessary.